

# What to do in an Emergency:

**\* Please keep this leaflet in a safe place \***

## **Major incident (with risk to life): Ring 999**

If you have to evacuate your house and it is safe to do so please turn off electricity, gas and water at main stop valves/switches.  
Concerned about a neighbour? (Eg: If they are elderly or in ill health)  
Please check up on them and if in doubt seek help by ringing the appropriate emergency number.

## **IN THE EVENT OF EVACUATION:**

**Emergency Rest Centre: Stansfield Village Hall.**

Ways to stay in touch: as well as BBC TV, Radio Suffolk 95.5 and 104.6FM

Some Sources of Help and Advice:

## **Medical: in an emergency ring 999**

Ring 111 for non-emergency health concerns.

Select **Option 1**: physical health; **Option 2**: mental health issues.

**Defibrillator:** located at Stansfield Village Hall CO10 8LW.

Ring 999 to obtain help and to get the access code,  
then: 01284 277209 for volunteer assistance (VETS)

**Power Cut:** ring 105 (UK Power Network 24 hours.

For general advice on coping with a power cut,  
*please go to [ukpowernetworks.co.uk](http://ukpowernetworks.co.uk)*

**Highways** eg Tree down, potholes etc:  
emergency 0345 6066171 (Suffolk County Council)  
Non-emergency: please use the Reporting Tool at:  
*[highwaysreporting.suffolk.gov.uk](http://highwaysreporting.suffolk.gov.uk)*

**Flood:** in an emergency ring 999

Flooding on roads: 0345 6066171 Suffolk County Council,  
or report online [www.suffolk.gov.uk](http://www.suffolk.gov.uk)

Flooding linked to water or sewerage network: 03457 145145 Anglian Water  
Water Leak: 0800 771881 Anglian Water (24 hours a day)

**Police: ring 999**

For non urgent matters: Ring 101

To report a Crime, and for general advice about an  
incident/concern: [suffolk.police.co.uk](http://suffolk.police.co.uk)

